

September 11, 2020

## Visitation Policy

### PLEASE READ CAREFULLY as compliance is required.

*Please do not visit if you are feeling ill.*

DPH has provided strict guidelines for visitation in SNF. These guidelines have been put into place to help protect your loved ones and yourselves as well as our greater communities at large as we all continue to fight this pandemic. We thank you in advance for your understanding and cooperation.

Please remember that window visits and Skype/FaceTime calls are always encouraged and are available 7 days a week. Staff are available to assist residents with phone or Skype calls and window visits require 6 ft. of distance and universal masking.

These guidelines are an attempt to mitigate the potential spread of the COVID-19 virus. However, following these guidelines does not ensure the safety of the visitor or the resident.

1. Patio visits can be scheduled between 9:00 am- 11:30am and 1pm-4:00pm Mon-Fri and must be made in advance by appointment. These times are to accommodate resident meal schedules.

Please email: [orangehcskype@gmail.com](mailto:orangehcskype@gmail.com) to request your visitation appointment 48 HOURS IN ADVANCE. If you do not have access to email a call can be made. **RESERVATIONS MUST BE MADE and you must receive a confirmation before arrival.**

- 2) All visitors must have their temperature taken and complete a symptom/travel check sheet prior to each visit. Hand Sanitizer will be available and should be used before/after your visit. Ring the door bell and a staff member will assist you.

3. Patio visits will be limited to 45mins in order to accommodate as many visits as possible. Window and Skype visits can be extended as long as they do not interfere with any needed care or therapies.
4. A maximum of 3 visitors per resident.
5. If a child is one of the visitors they must remain seated at all times during the visit.
6. A Staff member will be present, at a distance, during the patio visitation should you need anything.
7. All Residents, families and visitors **must** be masked **at all times**.
8. Social distancing of 6 feet must be maintained between visitor and resident. Tables and chairs are marked to help with distancing. Should any care need to be provided to the resident the staff member must provide this care.
9. No food or beverages are allowed during the visit. Why? This would require the mask be removed and currently universal masking is required during the entire visit.
10. Our patio is a NO SMOKING AREA.
11. No pets are allowed at this time.
12. There is no physical contact allowed during these visits. We do understand how difficult this is but this must be enforced.
13. All outside visits are weather permitting and we will reschedule with you.

We will strictly enforce the above guidelines, any violations will result in loss of visitation privileges.